



JOB DESCRIPTION

Job Title: Field Service Technician
Reports To: Manager, Field Service
Department: Field Service

JOB PURPOSE:

The ideal candidate for this position enjoys traveling to customer sites as a company representative to perform installation and repairs per customer requests and/or warranty.

ESSENTIAL DUTIES & RESPONSIBILITIES:

- Must be willing to travel weekly and be gone up to three (3) weeks at a time
- Interpret Engineering drawings, electrical control prints, and schematics
- Experience/Knowledge in electrical and carpentry required
- Hook up power and controls according to prints/schematics
- Be familiar with framing construction standards
- Operate all power equipment as required to complete required work (eg. Battery operated hand tools, power saws, crimping tools, scarifier, and air tools including sprayers)
- Install air conditioning equipment, cable ladder systems, hoods, battery systems, waveguide entries, halo ground systems and other types of grounding systems
- Hang and/or repair doors and locks as required, to include installing hardware, assembling doors, and/or painting doors
- Complete framing, sheathing, trim work and floor tile installation, as required
- Make minor concrete repairs and apply concrete buildings coatings and finishes
- Other duties as assigned by manager to complete repairs according to customer agreements and/or requirements

EDUCATION:

- High school diploma or Equivalent (GED)

QUALIFICATIONS: Experience, Competencies and Education

- Basic knowledge of electrical work
- Basic knowledge of framing/finishing



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- Demonstrated ability to coordinate a high level of activity under a variety of conditions and constraints
- Knowledge of electrical wiring standards and the National Electric Codes
- Ability to solve problems (trouble shoot issues) in a variety of situations with limited standardization
- Excellent communication skills to effectively present and handle information to customers
- Ability to understand and follow instructions given verbally, written, or in diagram format.

PHYSICAL REQUIREMENTS OF JOB: This position requires that the employee be able to perform the following physical requirements, with or without reasonable accommodation:

Walk	Frequent, 51-75%	Carry	Frequent, 51-75%
Sit	Frequent, 51-75%	Talk or Hear	Moderate, 26-50%
Reach	Frequent, 51-75%	Lifting Requirements	Up to 50 lbs
Climb/balance	Frequent, 51-75%	Other	

Work Environment			
Wet or humid conditions (non-weather)	Occasional, 1-25%	Hot or Cold conditions	Occasional, 1-25%
Work near moving mechanical parts	Occasional, 1-25%	Outdoor weather conditions	Occasional, 1-25%
Work in high, precarious places	Occasional, 1-25%	Vibration	Occasional, 1-25%
Fumes or airborne particles	Occasional, 1-25%	Loud Noise	Occasional, 1-25%
Toxic or caustic chemicals	None	Other	

Personal Protective Equipment			
Safety Glasses/Goggles	Yes	Hand Protection	Yes
Steel Toe Shoes	Yes	Hearing Protection	Yes
Respirator	Choose an item.	Fall Protection	Yes
Dusk Mask	Yes	Other	