



JOB DESCRIPTION

Job Title: Field Service Technician
Reports To: Manager, Field Service
Department: Field Service

JOB PURPOSE:

The ideal candidate for this position enjoys traveling to customer sites as a company representative to perform installation and repairs per customer requests and/or warranty.

ESSENTIAL DUTIES & RESPONSIBILITIES:

- Must be willing to travel weekly and be gone up to six (6) weeks at a time
- Interpret Engineering drawings, electrical control prints, and schematics
- Experience/Knowledge in electrical and carpentry required
- Hook up power and controls according to prints/schematics
- Be familiar with framing construction standards
- Operate all power equipment as required to complete required work (eg. Battery operated hand tools, power saws, crimping tools, scarifier, and air tools including sprayers)
- Install air conditioning equipment, cable ladder systems, hoods, battery systems, waveguide entries, halo ground systems and other types of grounding systems
- Hang and/or repair doors and locks as required, to include installing hardware, assembling doors, and/or painting doors
- Complete framing, sheathing, trim work and floor tile installation, as required
- Make minor concrete repairs and apply concrete buildings coatings and finishes
- Other duties as assigned by manager to complete repairs according to customer agreements and/or requirements

EDUCATION:

- High school diploma or Equivalent (GED)

QUALIFICATIONS: Experience, Competencies and Education

- Basic knowledge of electrical work
- Basic knowledge of framing/finishing



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- Demonstrated ability to coordinate a high level of activity under a variety of conditions and constraints
- Knowledge of electrical wiring standards and the National Electric Codes
- Ability to solve problems (trouble shoot issues) in a variety of situations with limited standardization
- Excellent communication skills to effectively present and handle information to customers
- Ability to understand and follow instructions given verbally, written, or in diagram format.

PHYSICAL REQUIREMENTS OF JOB: This position requires that the employee be able to perform the following physical requirements, with or without reasonable accommodation:

| | | | |
|---------------|------------------|----------------------|------------------|
| Walk | Frequent, 51-75% | Carry | Frequent, 51-75% |
| Sit | Frequent, 51-75% | Talk or Hear | Moderate, 26-50% |
| Reach | Frequent, 51-75% | Lifting Requirements | Up to 50 lbs |
| Climb/balance | Frequent, 51-75% | Other | |

| Work Environment | | | |
|---------------------------------------|-------------------|----------------------------|-------------------|
| Wet or humid conditions (non-weather) | Occasional, 1-25% | Hot or Cold conditions | Occasional, 1-25% |
| Work near moving mechanical parts | Occasional, 1-25% | Outdoor weather conditions | Occasional, 1-25% |
| Work in high, precarious places | Occasional, 1-25% | Vibration | Occasional, 1-25% |
| Fumes or airborne particles | Occasional, 1-25% | Loud Noise | Occasional, 1-25% |
| Toxic or caustic chemicals | None | Other | |

| Personal Protective Equipment | | | |
|-------------------------------|-----------------|--------------------|-----|
| Safety Glasses/Goggles | Yes | Hand Protection | Yes |
| Steel Toe Shoes | Yes | Hearing Protection | Yes |
| Respirator | Choose an item. | Fall Protection | Yes |
| Dusk Mask | Yes | Other | |